

LOCATIONS: 1 Main Office in St. Louis Missouri, 30 home offices

USERS: 30

INDUSTRY: Construction

SOLUTIONS: MPVEX PBX in the CLOUD, MPVEX Faxboxes, MPVEX Mobility, AT&T Mobility, and Spectrum Fiber Internet



Interface Construction Corporation quickly moves employees to home offices during emergency coronavirus global pandemic



CASE STUDY

IN BRIEF

PAIN POINTS

- Aging PBX and Phones
- No Remote Capability
- Limited Vendor Service
- No Flexibility
- Complicated Billing

GOAL

- Quickly Move to MPVEX
- Install PBX in the CLOUD
- Create Mobile Workers
- Solve Support Issues
- Lower Costs

SNAPSHOT

Since it's beginning in 1978 and ranked among the regions' best constructions companies, Interface Construction Corporation is a highly qualified full-service general contracting and construction management firm. Their projects range from small tenant finishes, mid-size capital improvements, and multi-million dollar new facilities.

SOLUTION

Interface Construction Corporation, located in St. Louis Missouri, was faced with working through the Covid-19 pandemic as an essential business. Office workers and project leaders would need to work from home during the outbreak, while still needing to be in communication with onsite workers and clients as most of the world was shutting down. Needing a cloud communications platform and mobile integration was a must, and it was needed fast!.

Metropark's Voice Exchange featuring PBX in the CLOUD allowed all office workers to easily take their deskphone to their home office. Utilizing their home Internet connection, Interface Construction managers and project leaders could now answer, transfer, and conference each other just as if they were sitting in the business office. In addition, with the MPVEX color IP phones, each employee could see who was on the phone or available no matter where all the different home offices were located.

Knowing the importance of project management, Interface Construction Senior Project Manager, Jerry Mosher commented on the Metropark's expedited installation, *"Doing great. We got the phone system in just in time! Everyone took their phone home when we started working remotely and it works great!"*

In the construction industry, being mobile is a requirement. With MPVEX mobility and AT&T mobility Interface Construction utilized the extremely powerful and productive tools provided by Metropark. While moving through-out the region, all jobs, job sites, and clients could stay in immediate communication with Interface Construction managers and leaders.



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Jerry Mosher
Senior Project Manager