



Link Your Locations Together... With Ease!!

Multi-Site Features & Capabilities

AltiGen's VoIP business phone systems from Metropark allow enterprises to unite employees across the entire organization seamlessly. AltiGen's distributed architecture has been designed so they can communicate as if they were located in the same building with a single telephone system

With AltiGen, you can:

- Simplify and consolidate multi-site management
- Have multi-site distributed call centers & workgroups
- Communicate as if everyone was in the same location
- Better utilize employees across locations



Better Utilize Employees

When you unify locations and employees with an AltiGen Phone System, your customers and team will notice the difference. For your employees, it means that they could be part of a single service group that includes people from different cities. Your company can also implement a companywide extension plan that works regardless of the location of the employee.

- Help your customers reach the right person the first time
- Unified dialing plan across all locations
- Shared Operators / Receptionist across multiple locations
- Shared Holiday / Business Hour Schedules

Enterprise Manager

AltiGen's Enterprise Manager consolidates multiple system management and provides directory synchronization across multiple servers. The Enterprise Manager also transparently forwards voicemail across servers for delivery to each user's local voicemail box for easy retrieval. Call Routing rules are also distributed across all systems so important contacts and customers are identified and routed to the appropriate workgroup or extension.

Key Features:

- Directory Synchronization
- Voicemail Synchronization & Forwarding across sites
- Unified Multi-Site Call Routing Plans
- Global Dial-by-Name
- Global Extension Relocation
- Global DID List
- Global Least Cost Routing
- Quality of Service (QoS) Management



In addition to directory management, AltiGen's Enterprise Manager also controls many aspects of your networks QoS settings via CODEC control and establishing user defined network data bandwidth quotas between remote sites and users.