

A full-featured phone, ideally suited for demanding business environments staffed by public-facing employees and for conference rooms where high-quality telephony services are required

OVERVIEW

Both **easy-to-use and full-featured**, the 3Com® 3102 Business Phone is well suited for demanding office activity. The five most commonly used feature buttons—Speaker, Redial, Conference, Transfer and Hold—can be localized with a removable faceplate available in English, French, German, Italian or Spanish, for smooth adaptation to a multinational business environment.

Sharp sound and **ergonomics-inspired design encourage collaboration** and help increase productivity. Thousands of hours of research in acoustic design, hardware engineering and audio tuning give this third-generation multiline phone **superior voice quality**.

Self-locating capabilities save time and service-call expenses, lowering total cost of ownership. Moving a phone involves simply plugging it into a network port at a new location. All personal settings, directory entries and voice mail travel with the phone.

Browser-based management eases configuration tasks, and web-based support makes advanced features easier to master. What's more, customization capabilities let users do many set-up procedures themselves.

KEY FEATURES

- › 18 programmable buttons with lights
- › 10 fixed feature buttons
- › Wideband audio-ready
- › Large message-waiting LED
- › Two switched 10/100 uplink ports
- › Two-line, pixel-based LCD display with four-way cursor control and three softkeys
- › Full-duplex speakerphone
- › Oversize buttons for most-used features
- › Replaceable faceplate for localization
- › Power over Ethernet support (802.3af)

Visit www.3com.com/ip_phones for additional information.



ORDERING INFORMATION

PRODUCT DESCRIPTION

3Com 3102 Business Phone

3COM SKU

3C10402B

*Phone licenses are required to operate all 3Com IP phones on NBX or VCX platforms.

3COM IP PHONES PORTFOLIO AT A GLANCE



	3100 Entry Phone	3101 Basic Phone	3101 Basic Phone with Speaker	3102 Business Phone	3103 Manager Phone	3105 Attendant Console	3106 Cordless Phone	3107 Cordless Phone	3108 Wireless Phone
Max. system (line) appearances	1	4	4	18	12	50	4	4	1
Programmable lighted buttons	No	4	4	18	8	50 / 100 with Shift Button	4	4	No
Fixed feature buttons	4	5	6	10	10	4	8	9	No
Display softkeys	No	3	3	3	10	No	No	No	No
Four-way cursor control	No	Yes	Yes	Yes	Yes	No	No	No	Yes
Display size	No	160 x 33 pixels	160 x 33 pixels	160 x 33 pixels	320 x 120 pixels	No	2 lines	2 lines	color 1.8 in. TFT
Ethernet ports	1 (10/100)	2 (10/100)	2 (10/100)	2 (10/100)	2 (10/100/1000) (Gigabit)	1 (10/100)	1 (10/100)	1 (10/100)	No
PoE support (802.3af)	Yes	Yes	Yes	Yes	Yes	Yes	No	No	No
Speakerphone	No	Listen-only	Half duplex	Full duplex	Full duplex	No	No	No	No
Definable ring tones	No	9	9	9	9	No	No	No	Yes
Headset jack	No	No	No	Yes	Yes	No	Yes	Yes	Yes
Codecs G.711, ADPCM, G.729 A/B	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes ¹
Wideband Audio (G.722) handset	Yes	Yes	Yes	Yes	Yes	No	No	No	No
Wideband Audio (G.722) speakerphone	No	No	No	Yes	Yes	No	No	No	No
Adaptive jitter buffer	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
QoS: IP-ToS, 802.1p	Yes	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
TAPI support	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No
DHCP, Option 184	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Desk or wall mountable	Yes	Yes	Yes	Yes	Yes	Yes	Yes - base unit	Yes - base unit	No
Removable faceplate for localization	No	No	No	Yes	Yes	No	No	No	No
Browser-based administration	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Platform support	NBX®	NBX, VCX™	NBX, VCX	NBX, VCX	NBX, VCX	NBX, VCX	NBX	NBX	NBX, VCX ²

1 ADPCM not supported on the 3108 Wireless Phone
 2 VCX compatibility implemented in future release

Visit www.3com.com for more information about 3Com secure converged network solutions.

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