

LOCATIONS: 2 - Lambert International Airport areas, Fort Leonard Wood, Mobile USO

USERS: 12

INDUSTRY: Military Services

SOLUTIONS: MPVEX PBX in the CLOUD, MPVEX Mobility, AT&T Fiber Optical, AT&T Internet, Spectrum Internet



# USO Of Missouri Makes Sure Over 1000 New Recruits Per Week Have a Meeting Place to Contact Loved Ones Before Deployment or Basic Training



## CASE STUDY

### IN BRIEF

#### PAIN POINTS

- Aging PBX and Phones
- Limited Redundancy
- Needed Flexibility
- Disaster Recovery Needs
- Constant Outages

#### GOAL

- Install Fiber Internet
- Install PBX in the CLOUD
- Add Disaster Avoidance
- DNS Registrations
- Lower Costs

### SNAPSHOT

The USO strengthens America's military service members by keeping them connected to family, home and country, throughout their service to the nation. USO of Missouri run operations at St. Louis Lambert International Airport, USO Mobility functions and twenty-five years after the founding of their airport facility, the USO has expanded to serve the troops stationed at Ft. Leonard Wood. A "touch of home" with an 18,000 sq ft. facility located on the U.S. Army's Fort Leonard Wood post. At the St. Louis Lambert International Airport, military personnel and their dependents are able to enjoy many services free of charge. A large media room with TVs, canteen area, beverages, snacks, sleeping areas, Wi-Fi, gaming areas, laptop bar, phone lines and many other services.

### SOLUTION

Accommodating over 1000 military personnel coming through the USO of Missouri daily, it's obvious that the USO needed many flexible solutions. Metropark made sure that ample bandwidth and voice services were available to the staff and visitors. Multiple carriers were deployed. AT&T and Spectrum were chosen to be the most reliable and cost-effective providers for the USO. AT&T Fiber Internet was installed to make sure reliability was a top concern, especially since certain military personnel only have a few moments to contact loved ones.

To provide always-ON technology and a huge amount of Long-Distance calling, MPVEX was installed to keep all Directors and office staff in touch with all events and happenings throughout the USO before, during, and after the Covid-19 global pandemic.

*"... nothing more important than helping to find solutions to problems for the returning vets!"*

