

**LOCATIONS:** 8 facilities Serving all commercial and individual's auto body, towing, and repair services.

**USERS:** 92

**INDUSTRY:** Automobile Services

**SOLUTIONS:** MPVEX PBX in the CLOUD, Spectrum Internet, FirstNet AT&T & Sprint Mobility, Metropark VCP Consolidated Billing & Management



# Metropark

## Complete Auto Body & Repair Enjoys Exciting Expansion Throughout the Midwest with Metropark Voice Exchange and FirstNet, the Priority Network For First Responders



### CASE STUDY

#### IN BRIEF

#### PAIN POINTS

- Soaring Monthly Costs
- Obsolete Equipment
- Confusing Billing
- No Failover Capabilities
- Unstable Mobility

#### GOAL

- Simplify All Communications
- Install PBX in the CLOUD
- Streamline Internet Services
- Greatly Reduce Costs
- Consolidate Billing

#### SNAPSHOT

Since 1972, Complete Auto Body & Repair are family owned service centers stretching throughout the St. Louis and St. Charles areas, featuring award winning expertise with all types of auto body and auto services. They are always supporting the local community and always a stable and trusted service destination for their huge number of happy customers.

#### SOLUTION

Very tired of the costly and problem-rich old Mitel phone system, owner Kurtis M. Barks, chose to move away from the standard single-point-of-failure phone systems at his multiple locations. He had Metropark deploy it's cloud based Voice Exchange (MPVEX) throughout all locations. Metropark also installed and manages a redundant network using AT&T, FirstNet, Sprint, and Spectrum. Kurtis Barks said, "It has been a warm welcome to meet someone that follows through and is proud of the company they represent."

*"From the initial contact, to sales, to installation, to training and follow-up support, everyone at Metropark does an amazing job making our lives easier for our phone and internet needs as we grow our company! The all-in-one billing statement is also a great bonus!"*

**Jeff Bauer - General Manager**



[sales@metropark.com](mailto:sales@metropark.com)

Metropark Communications, Inc.

[www.metropark.com](http://www.metropark.com)