

LOCATIONS: 1 Main Office in Wentzville Missouri

USERS: 22

INDUSTRY: Architectural

SOLUTIONS: MPVEX PBX in the CLOUD, MPVEX Faxboxes, Dedicated Fiber Internet, Metropark Mobility, and VCP Managed Services



# Premier Design Group Creates Iconic Buildings Utilizing Expert Talent and Technology



## CASE STUDY

### IN BRIEF

#### PAIN POINTS

- Internet speed
- Aging phones
- Management of cell phones
- Network complexity

#### GOAL

- Install fiber
- Simplify billing
- Improve reliability
- Manage accounts

*“Metropark’s services allow us to spend more time supporting our client’s needs and keeping costs low.”*

### SNAPSHOT

Premier Engineering, Architecture and Survey, LLC, d/b/a Premier Design Group was founded in 2009 with 4 employees. Since that time Premier has grown to 22 employees and added architecture to its service lines. Customers include residential clients all the way to Fortune 500 commercial/ industrial clients. No matter the client, Premier strives to build business relationships that work for the long term and provide efficiencies and cost savings for their clients.

### SOLUTION

The Premier Design Group team relied heavily on its aging communication infrastructure that was originally designed for a small office. Internet speeds and reliability were not stable, thus unable to keep up with their growth. Their phones were nearing the decade old mark and seriously needed updated speeds and features to help the growing team communicate more efficiently. They also had cellular needs which seemed ever increasing in complexity and costs.

After considering several options, the PDG team decided to implement Metropark’s MPVEX Voice Exchange, dedicated fiber Internet, and VCP managed services solution. Founder & CEO, Steve Marion, P.E. stated, *“With Metropark’s services, it allows us to spend more time supporting our client’s needs and they help keeping our costs low.”*

Staying in close connection with their clients demanded a more attentive way to communicate while not being tethered to the office. MPVEX allowed the team to receive calls at the office or in the field and quickly retrieve messages without needing to call back into the office.

Upgrading to a dedicated fiber for Internet access made huge stability enhancements for the office team which allows much more growth for PDG into the future.

By working with Metropark’s Mobility team, Premier Design Group was able to receive some much-needed support to keep their wireless options, mobility management, and cellular billing simplified and on track.

