Shield PLUS Support Plan

Data Networking Support

Since your business is always looking for good quality IT networking support and diagnostic services, make sure to add Metropark's Shield PLUS Network Support Services to your Silver, Gold, or Platinum Shield support plans. Metropark's talented networking team offers the small to mid-size business a dedication to providing a well managed data network, both LAN and WAN.

Metropark will provide your business with flexible, efficient data network support from IT remote & onsite services support to project implementation and post sales support. Our Shield PLUS support plan is offered to help support your business processes with a range of services designed to help you focus on your core business, not your network.

Unlimited Coverage

Unlimited Router Support
Unlimited Switching Support
Unlimited Firewall Support

Router, Switch, and Firewall Support are based on 3Com products only. All other manufacturers' products will be supported on a best effort basis.

All Programming Changes

All changes to your data network should have someone in the wings waiting to provide assistance to you, bounce off ideas, or provide the actual changes.

Telco Carrier Interaction

One of the most frustrating issues in managing a data network, is the on-going conversations with your data network carrier. From ordering to IP address implementation, let Metropark's engineers help you lower the frustration.

All Software Upgrades

Some Software Versions may require additional charges. Metropark's engineers can help identify old versions of software and provide a roadmap to bring all software versions to a current and supported level.

Network Diagnostics & Repair

Networks do go down. Make sure you have a team waiting to help diagnose the problem quickly and get you back up and running so your business operations return to "normal".

Expertise & Trust...

Metropark.com   877-900-6856