



# Metropark

With Metropark Voice Exchange (MPVEX) you have the tools and features you need to enhance your business for improved growth and success. Utilize countless MPVEX features to take your business to the next level with a wide variety of services from Metropark's PBX in the CLOUD...

## MPVEX Feature List

- 1-6 Digit Extension Dialing
- Attended Transfer
- Auto Attendant - Answering
- Auto Attendant - Multiple Top-Level
- Auto Attendant - Sub-Level
- Auto Attendants - Top Level
- Automatic Fraud Detection
- Auto-Provisioning
- Blacklist Phone Numbers
- Blind Transfer
- Boomea (UC Platform)
- Burstable Call Paths
- Busy Call Forwarding
- Busy Lamp Field BLF
- Call Blocking
- Call Center
- Call Detail Records
- Call Forwarding
- Call History
- Call Hold
- Call Park
- Call Queue Group
- Call Recording
- Call Restriction
- Call Routing Time Frames
- Call Traffic by Extension
- Call Volume Graphs by Time/Day/Month
- Call Volume Reports
- Call Waiting Indicator
- Caller ID
- Caller ID Blocking
- Conference Call – 3 Parties
- Conference On-Demand
- Conference Personal
- Click to Call
- Customer MPVEX Portal
- Dashboard - Boomea Quick Call
- Dashboard Boomea Call Center
- Dashboard Boomea Call Recordings
- Dashboard Boomea Voicemail
- Dashboard Via Boomea
- Detailed Call Accounting
- DHCP for VoIP Devices
- Dial During Announcement
- Direct Inward Dialing (DID)
- Direct Inward System Access (DISA)
- Direct to Voicemail
- Directed Call Pickup
- Directory
- Disable Outbound Dialing
- Do Not Disturb
- Domestic Origination
- Domestic Termination
- Dynamic Call Recording
- Dynamic Caller ID

- E911
- Faxboxes
- Find Me/Follow Me
- Find Me/Follow Me with Time of Day
- Firewall Your VoIP Network
- Forward Calls Locally or Remotely
- Holiday Routing
- Hot Desking
- Hunt Groups
- Incoming Privacy Screening
- Intercom
- International Calling
- LAN Segmentation
- Lifetime Software Upgrades
- Line Appearances
- Line Share
- Logo Wallpaper
- Marketing On-Hold
- Marketing On-Hold By Location/Queue
- Meet-Me Conference
- Multicast Paging
- Music On Hold
- Nimbus SoftPhone
- No Answer Call Forwarding
- One Button Redial
- Operator Console App
- Outbound Dialing Rules
- Outgoing Call Blocking
- Park and Retrieve
- Path Usage Reports
- Personalized Greetings
- Picture Caller ID
- Portability
- Privacy / Anonymous Calling
- Quick Dial
- Real Time Line Key Control
- Redundancy
- Ring Groups
- Share Call Recording
- Shared Call Paths
- Simultaneous Ringing
- Simultaneous Routing
- SIP Trunking
- SMS/MMS Business Text
- Softphone Support
- Speed Dial
- Time of Day Routing
- Toll Free Numbers
- User Dashboard Via Boomea
- Valet & Retrieve
- Virtual Extensions
- Voicemail
- Voicemail to Email
- Voicemail Transcription
- Webphone

