



## Metropark Voice Exchange - MPVEX Star Codes

With so many device options available today, MPVEX users can enjoy the full range of PBX in the Cloud features regardless of the device they're using. To enhance your MPVEX experience across all your telephone devices, we've created a simplified and consistent MPVEX Star Code list. When you're using an MPVEX phone that doesn't have soft keys or programmable buttons, simply use these star codes to quickly access the features you need.

Action	Description	Dial
Enable Call Forward	Turn call forwarding on	*72
Disable Call Forward	Turn call forwarding off	*73
Toggle Call Forward	Flip call forwarding on or off	*74
Update Call Forward	Change the number forwarding goes to	*56
Park and Retrieve	Park and Retrieve a call. IE. Blind Transfer to *31 to Park. *31 to Retrieve	*3
Valet Park	Valet park a call. System will announce the parking slot number	*4
Valet Retrieve	Retrieve a Valet-parked call. *51 followed by slot number. IE. *5100	*5
Check Voicemail	Call *97 to check voicemail box	*97
Direct to Voicemail	Send call directly to voicemail. IE. Blind Transfer to **101	**
Intercom	Place an intercom call. *0 followed by the extension number. IE. *0101	*0
Call Center Login	From deskphone or Nimbus enter *60 to login to MPVEX Call Center	*60
Call Center Ready	Once in Call Center enter *61 to become READY to receive queued calls	*61
Call Center Away	Stay logged into the Call Center, but mark yourself AWAY - stop calls	*63
Call Center Logout	Log out of the MPVEX Call Center	*62
Privacy	Make an anonymous call. *67 followed by the number. IE. *678005551212	*67
Enable Hot Desking	As a device user, log into a phone and take it over	*11
Disable Hot Desking	As a device user, log out of the hot-desked phone	*12
Toggle Hot Desking	As a device user, log in or log out of a phone (depending on current state)	*13
Direct Pickup	Pick up call ringing another user. *8 followed by ringing ext. I.E. *8100	*8
Dynamic Call Recording	While on a call press *1 to start a recording and *2 to stop a recording	*1 / *2

*Some features like Call Recording have a monthly additional cost, but most features are standard and will just need to be enabled on your account, if not enabled already.*